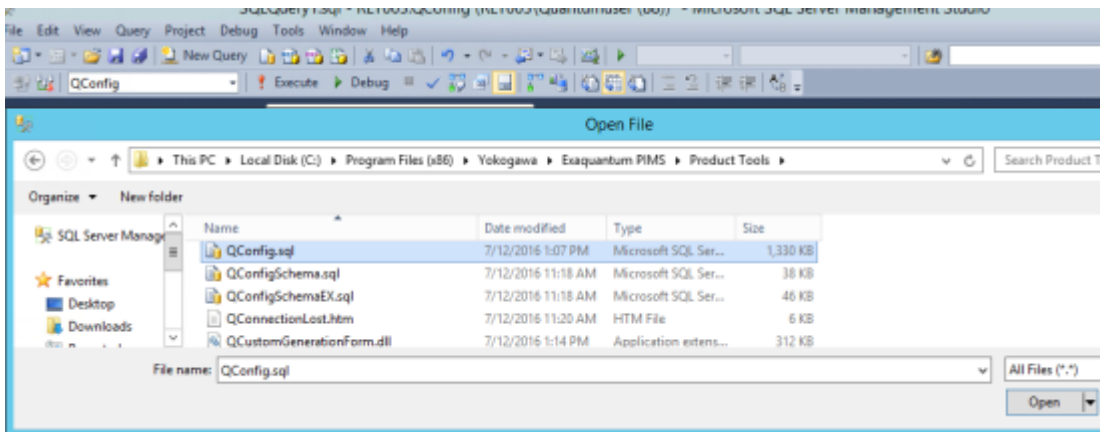# Why do I get an error saying: Could not find stored procedure 'rsp_GetUsingMilliseconds'?
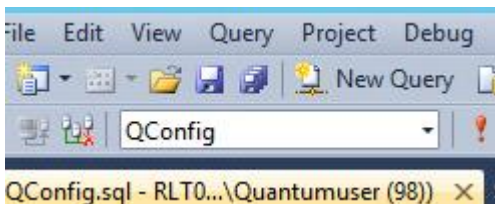
This error is related to collation settings which affect the creation of certain stored procedures during a migration. The problem has been identified and it is due to be fixed in R3.10. It doesn't affect all migrations as it depends on the collation history of the database set. The method of stored procedure creation has been changed for R3.10 so it should no longer occur.

The best way to recover from this issue is to re-run the SQL script that creates the stored procedures. The following procedure outlines the steps required:

1. Stop the Exaquantum services on the server.
2. Open SQL Server Management Studio.
3. Click File > Open > File and navigate to the file shown in the screenshot below:

4. Click on Open to load this script file.
5. Select the QConfig database from the database drop-down.

6. Click on the Red Execute Button, also in screenshots above.
7. Wait for script to finish. Don't worry if messages about missing objects are seen.
8. Close all windows.
9. Reboot the Exaquantum server.
10. Start the Exaquantum services.
11. Retry the applications that were failing previously.

If the above procedure doesn't resolve the issue, there is another resolution that can be found in a technical note, located here:

http://www.ymx.yokogawa.com/support/TN%20GMSCS0128-01E%20Upgrade%20Recovery.pdf

If either of the above do not rectify the situation, please contact your local support channel.